

# CANADIAN SPORT HELPLINE

## Call Triage Process

**REPORT OF INCIDENT / CONCERN**

**CANADIAN SPORT HELPLINE**

1-888-837-7678 | info@abuse-free-sport.ca  
www.abuse-free-sport.ca

Situation presents an immediate danger

9-1-1

Caller is suicidal or fears suicide attempt by other

Crisis Services Canada  
1-833-456-4566  
crisisservicescanada.ca

Victim or potential victim is underage

Canadian Centre for Child Protection  
1-800-532-9135  
protectchildren.ca

Situation falls under purview of Canada Snowboard (National Team & NextGen)

Designated contact at Canada Snowboard

Situation falls under purview of Provincial/Territorial Sport Organization

Provincial / Territorial Sport Organizations  
canadasnowboard.ca/en/ptsa/

Caller is Olympic/Paralympic athlete eligible for Game Plan counselling

Game Plan  
mygameplan.ca

Caller is underage and in need of counselling

Kids Help Line  
1-800-668-6868  
kidshelpphone.ca

**IS THE ISSUE REGARDING:**

• Harrassment/Abuse • Code of Conduct  
• Moral or Ethical

**YES**

**CALL THE THIRD PARTY OMBUDSMAN**

Ombudsman (Brian Ward):  
safesport\_wdrs@primus.ca | (613) 761-8469

**WHAT IS AN OMBUDSMAN?**

[sportlaw.ca/service-summaries/ombudsman/](http://sportlaw.ca/service-summaries/ombudsman/)

**NO**

**WHAT IS IT RELATED TO?**

Selection, High Performance, Athlete Billbacks?

Style  
Tyler Ashbee  
tyler@csf.ca  
Speed  
Kim Krahulec  
kim.krahulec@csf.ca

Communications or Marketing?

Brendan Matthews  
brendan@csf.ca

Events

Roberto Montañés  
roberto@csf.ca